**Overview**

In 2016, 318 Minneapolis Ward 6 renter households called HOME Line’s Tenant Hotline for legal advice to solve their rental problems.

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| --- | --- |
| **Top Ten Reasons For Calls** | |
| 1. Repairs | 67 |
| 2. Break Lease | 33 |
| 3. Infestation/Bed Bugs | 33 |
| 4. Eviction | 30 |
| 5. Notice to Vacate | 27 |
| 6. Security Deposit | 25 |
| 7. Privacy/Intrusion | 14 |
| 8. Leases | 13 |
| 9. Neighbors | 12 |
| 10. Fees | 11 |

**Highlights**

In 2016, HOME Line helped renters from Ward 6 in Minneapolis:

* Recover and/or save an estimated $36,292 which includes damage deposits returned and rent abatements.[[1]](#footnote-1)
* Prevent an estimated 22 evictions.
* Prevent an estimated 60 evictio

**Ward 6 Tenant Hotline**

**Calls by Neighborhood**

|  |  |
| --- | --- |
| **Neighborhood Calls** |  |
| |  |  | | --- | --- | | Cedar Riverside | 27 | | Elliott Park | 46 | | Phillips West | 41 | | Seward | 57 | | Stevens Square | 70 | | Ventura Village | 77 | | **Ward 6 Total** | **318** | |  |
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The vast majority (94%) of Ward 6 callers are at or below low-income as defined by H.U.D. – *Low: 80% AMI, Very Low: 50% AMI, Ext. Low: 30% AMI*

**Racial Breakdown**

50% Caucasian

34% African American

10% Hispanic

3% Native American

2% Other

1% Asian Pacific Islander

Which renters are calling HOME Line?

**Gender Breakdown**

|  |
| --- |
| 64% Female |
| 36% Male |

1. Based on research completed by a University of Minnesota School of Statistics Ph.D. Candidate. [↑](#footnote-ref-1)